

TERMS & CONDITIONS CAMELOT EUROPE

It is really important that you read and understand these terms and conditions as they contain valuable information and legal facts which will govern our relationship with you.

These terms and conditions have been developed because we want you to feel confident about the privacy and security of your personal information entered on our website. We follow strict security procedures in the storage and disclosure of your information as required by law. Our security procedures mean that we may ask for proof of your identity before we will disclose information about you, or to you, be this on our website via email or over the telephone.

Except as set out in this Privacy Statement, we will not disclose any of your information to other parties without your permission unless we are legally required to do so by, for example, a court order or for the purposes of prevention of fraud or other crime. By submitting information into our website, you consent to the processing of this data about you by us and the product providers.

DATA PROTECTION

In order to provide our service to you we need to collect and process personal information about you. All personal information is stored in the database of Camelot Europe which is registered with the data protection authority under number M1382231 and Camelot Guardian Management under number 2A010275. For the protection of your data we use physical, technical and organisational measurements. We reserve the right to amend or modify these terms and conditions at any time and in response to changes in applicable data protection and privacy legislation.

HOW WE USE YOUR PERSONAL DATA

Registering with Camelot is free of charge without any obligation. Your personal information is used for the vetting and recruitment of Guardians or Users in Camelot managed properties. The personal information you provide is also used to notify you of new properties under management, news, offers and research. Camelot may use the phone number you have submitted to contact you about available properties and services related to the properties. Your e-mail address will be used to keep you updated about the selection procedure, to invite you for an interview, or to inform you about any news or offers of Camelot or a company affiliated with Camelot. Camelot may contact you with invitations to view properties that you have not selected, of which Camelot believes will suit your search. By using our website you are giving us permission to use your data in this way.

USING DATA FOR RECRUITMENT AND SELECTION

For your application we will use the data you have submitted, based on that data we may invite you to an interview for temporary living and/or working in a Camelot managed property. A credit check may be part of this selection procedure. The contracts we use are, amongst others, temporary licence agreements. For detailed information on the current selection procedure, please see our website.

USING DATA FOR RESEARCH AND ANALYSIS

All the information you provide us will be stored and will be used in private or group context for internal and automatic processing in the context of responsible customer management, conducting business and for our own marketing activities. Carefully selected third parties may use (parts of) the data for marketing activities, for the prevention of debt and financial fraud.

The third parties are considered as being companies or business units that are not part of our group and that comply with the applicable regulations, including the Data Protection Act.

MARKETING

Additionally, Camelot Real Estate Management Ltd, Camelot Guardian Management Ltd and other carefully selected third parties may use your information to keep you informed by post, telephone, SMS or email about current and new products and services which may be of interest to you and to perform market research.

VERIFY EMAIL ADDRESS

After completing an application online via our website you will receive an initial confirmation email from us. This email will ask you to confirm your registration. You cannot opt out of receiving these emails. We therefore expect you to ensure the email address provided is your own. If you receive a confirmation email and have not registered please immediately report this to UKenquiries@cameloteurope.com.

CURRENT ACCOUNT, INSPECTION AND CORRECTIONS

We will periodically ask you to re-confirm your details. Any corrections submitted by you will be processed unless the corrections are incorrect. To update your details please contact Camelot Europe Database in writing, PO Box 8770, 5605 LT, Eindhoven, The Netherlands or if you are an existing Guardian via MyCastle.

UNSUBSCRIBE AND REMOVE DATA

If you are not happy for your data to be used in this way, you can unsubscribe to remove your details from our contact list. If you wish to unsubscribe you can do so at the bottom of each email from Camelot or via a written request: Camelot Europe Database, PO Box 8770, 5605 LT, Eindhoven, The Netherlands. If your registration did not lead to a contract for temporary living/working for Camelot, your application and all your data will automatically be removed after 12 months.

CONFIDENTIALITY

We will endeavour to treat all your personal information as private and confidential. Other than under the terms of these terms and conditions we will not disclose any of your information to anyone.

LAW

These terms of trading are subject to English law and to the exclusive jurisdiction of the English courts. You acknowledge that by providing data to us, you consent to the processing of your data in accordance with these terms and conditions.

COOKIES

When you take your journey through our website, we may store some information on your computer. This information will be in the form of a "Cookie" or similar file and will improve and speed up your browsing experience by remembering if you have visited our website before.

This is a common method used by almost every website you visit, and many websites will not function at all without these helpful files. To find out more about Cookies in general, please visit <http://www.allaboutcookies.org>. If you choose to, you can set your web browser to reject cookies from our service, although you may not be able to experience the full service we provide if cookies are disabled.

THIRD PARTY SITE SECURITY & SOCIAL MEDIA

Camelot makes use of social media including but not limited to Facebook, Google, Youtube, LinkedIn and Twitter, to inform you of relevant products and services. If you use links on our website that lead you to external websites including Camelot operated social media sites, we will have no control over the way your information will be processed. As other websites may handle your information in a different way, we recommend that you read their Terms & Conditions regarding your right to opt-in or out of receiving further contact from them.

TRADEMARKS AND REGISTRATION

Camelot Europe, Camelot Management, Camelot Real Estate Management, Camelot Guardian Management, the Camelot website (www.cameloteurope.com) and Camelot Database are trademarks owned by AB International Intellectual Property Holding Company Ltd, Unit 3 The Business Centre, Northwest Business Park, Dublin 15, Ireland, registered with the Irish Chamber of Commerce under number 509712. Correspondence can be addressed to UKenquiries@cameloteurope.com.

BE AWARE

Please be aware that communications over the Internet, such as emails/webmails, are not secure unless they have been encrypted. Your communications may route through a number of countries before being delivered - this is the nature of the World Wide Web/Internet. We cannot accept responsibility for any unauthorised access or loss of personal information that is beyond our control.

Cooling off period provided they have not moved in!

REFUND / CANCELLATION POLICY

All cancellations must be in writing and all refunds will be paid within one month of Camelot receiving the written cancellation notice.

Cancellations can be emailed to UKguardians@cameloteurope.com or posted to:
CAMELOT GUARDIAN MANAGEMENT LIMITED: First Floor Unit 5 Kinetica 13
Ramsgate Street Dalston, London, E8 2FD.

If you have signed the licence on our business premise then you have no cooling off period and will be charged for the notice period of accommodation fee (4 weeks), administration fee and days spent living in the property prior to when you gave your cancellation notice.

If you have signed the licence outside of our business premise and you have not moved into the property, then you have 14 calendar days cooling-off period to cancel the contract under the Consumer Contracts Regulations. Cooling-off period begins the day after you enter a contract with Camelot - verbal or otherwise. If the 14th day of the cooling down period falls on a bank holiday, the cooling down period is extended by another day.

If you have cancelled the licence within the cooling-off period and have not moved in, then the full amount paid will be refunded. If you have cancelled the licence after you have moved into the property or outside of the cooling-off period then the following costs will be deducted from the amount paid: notice period of accommodation fee (4

weeks), administration fee and days spent living in the property prior to when you gave your cancellation notice.